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# A Model of Qualitative Factors in Forensic-Ready Software Systems

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# Forensic-Ready Software Systems

- Preparation for an incident investigation
  - Proactively collect potential digital evidence
  - Soundly conduct forensic processes
- Builds on (security) risk management
  - We know the risks
  - We set the investigation goals – What we might need to know
  - We formulate the scenarios – How is the goal addressed, given the risk

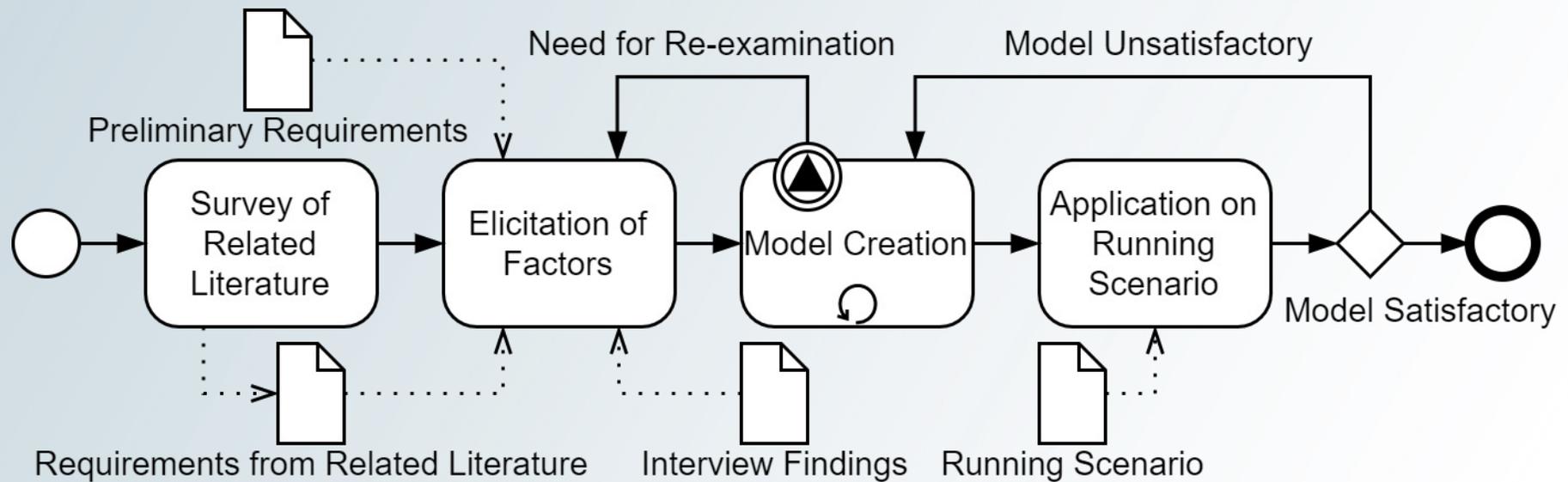
# Forensic-Ready Software Systems

- What should be implemented? • Is it enough?
- How to fulfil the goal? • Are there any alternatives?
- Is it implemented correctly? • Is it really what we want?

# Research Questions

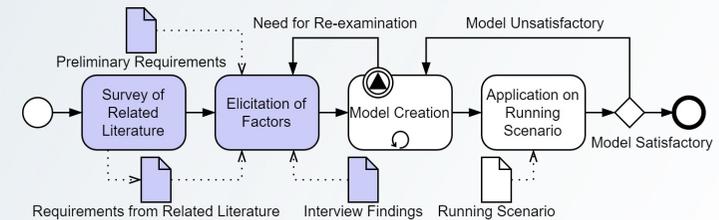
- What are the factors that form the forensic readiness requirements?
- How can the factors be manifested as a concrete requirement?

# Research Method



# Elicitation of Factors

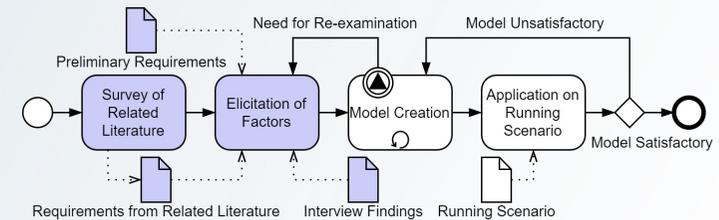
## Preliminary Requirements



<b>Availability</b>	<ul style="list-style-type: none"> <li>Evidence is preserved and retrievable</li> </ul>
<b>Relevance</b>	<ul style="list-style-type: none"> <li>Evidence is relevant to considered scenarios</li> </ul>
<b>Minimality</b>	<ul style="list-style-type: none"> <li>Unnecessary evidence is not preserved</li> </ul>
<b>Linkability</b>	<ul style="list-style-type: none"> <li>Evidence can be linked with other pieces</li> </ul>
<b>Completeness</b>	<ul style="list-style-type: none"> <li>Evidence is sufficient to satisfy/refute a hypothesis</li> </ul>
<b>Non-Repudiation (Admissibility)</b>	<ul style="list-style-type: none"> <li>Evidence integrity and authenticity are ensured</li> </ul>
<b>Data Provenance</b>	<ul style="list-style-type: none"> <li>Evidence handling is recorded</li> </ul>
<b>Legal Compliance</b>	<ul style="list-style-type: none"> <li>Compliant with laws and regulations</li> </ul>

# Elicitation of Factors

## Interview Findings



“It’s not just about maintaining logs about what comes in or out, but about **maintaining logs about what’s going on.**”

“...if it (data) would be structured, if there would be **some data dictionary, some documentation**, then it could be approached more programmatically, meaning data processing.”

“I would like to have a way to **know who was there at the given time** or which user performed the action.”

“Ensuring the **data is valid and accurate**, tamper-evident, calibrated, tested, if you like.”

“...also, for the certification of common systems ... there can be a requirement for a **generation of reliable metadata.**”

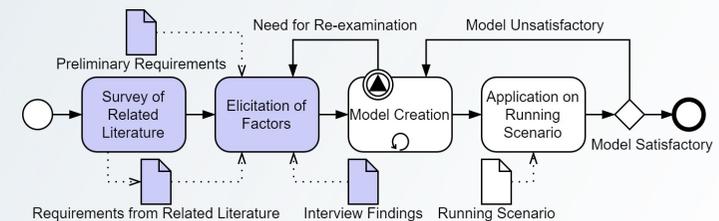
“Lots of observations are just an estimation of something happening. ... and there should be an **additional source which would support or refute it**”

# Elicitation of Factors

## Requirements from Literature

Verifying that **evidential data is created** within a (system) and that this evidential data satisfies the various **business scenarios** that could require digital evidence.  
[Grispos et al., 2017]

An **audit trail** or other record of all processes applied to computer based electronic evidence should be created and preserved. An independent third party should be able to examine those processes and achieve the same result.  
[CESG, 2015]



When designing forensic strategies, it's important to consider international and local **legal and regulatory** requirements, because different national laws and regulations might have different evidence requirements.  
[Ab Rahman et al., 2016]

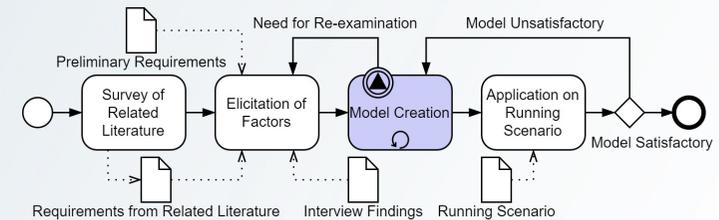
The various logs may each contain indications of the same event or activity. **Duplication** may provide a form of **corroboration** if, for example, independent monitoring detects similar activity or independent confirmation of the involvement of a suspect.  
[Rowlingson, 2004]

Have all **errors** been reasonably identified and satisfactorily explained so as to remove any doubt over the reliability of the evidence.  
[McKemmish, 2008]

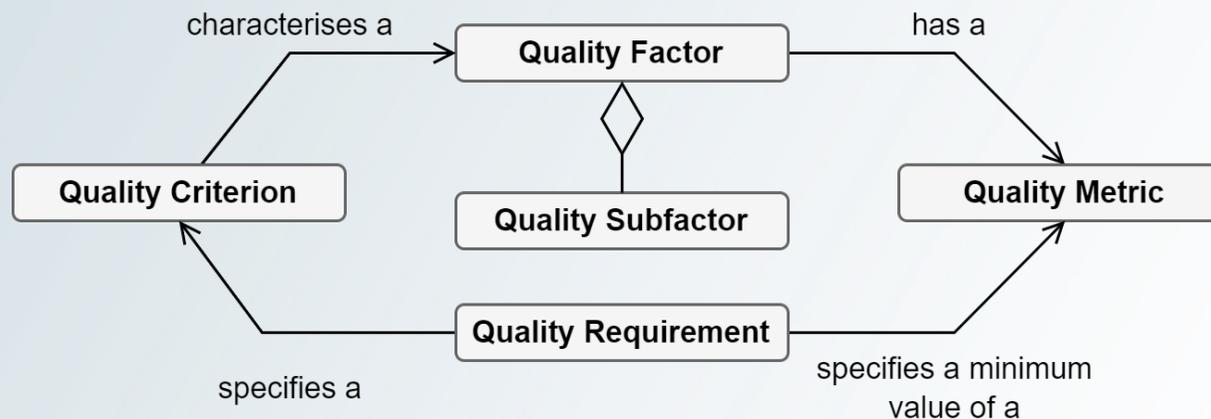


# Model Creation

## Forensic Readiness as Software Quality

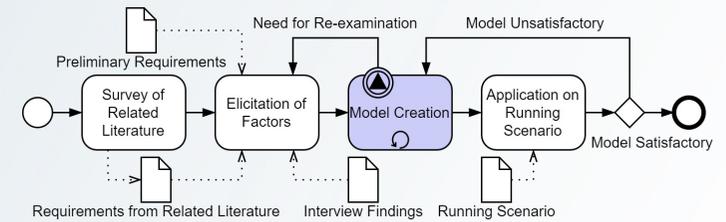


- It is all about the quality
  - A quality requirement specifies a minimum amount of a quality factor [Firesmith, 2003]
- Making the implementation verifiable

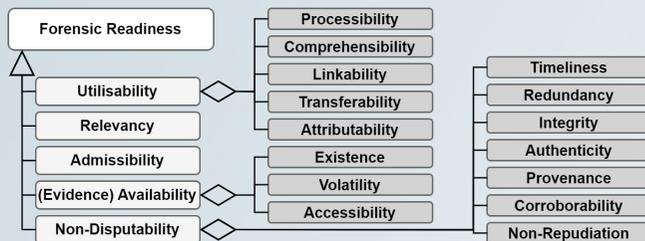


# Model Creation

## Forensic Readiness Qualitative Factors



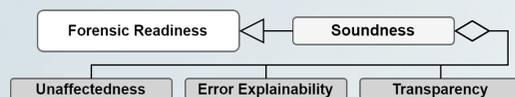
### Evidence Factors



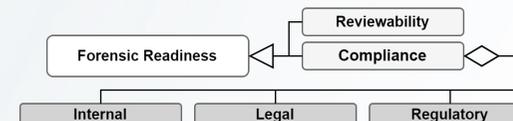
### Scenario Factors



### Process Factors



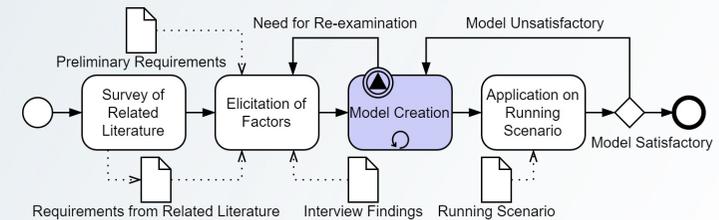
### Cross-Cutting Factors



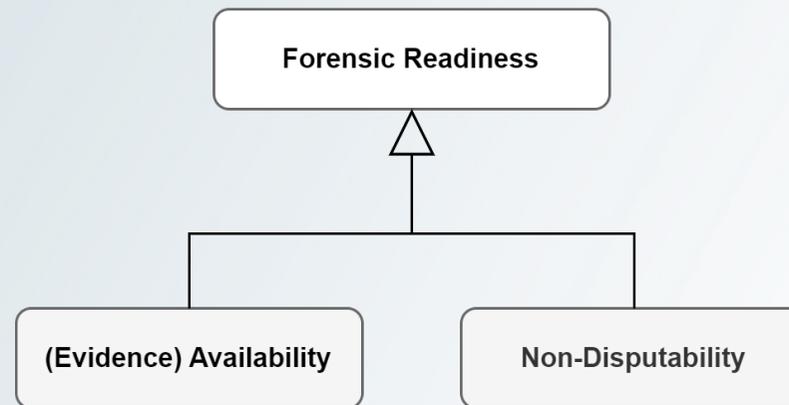
# Model Creation

## Forensic Readiness Qualitative Factors

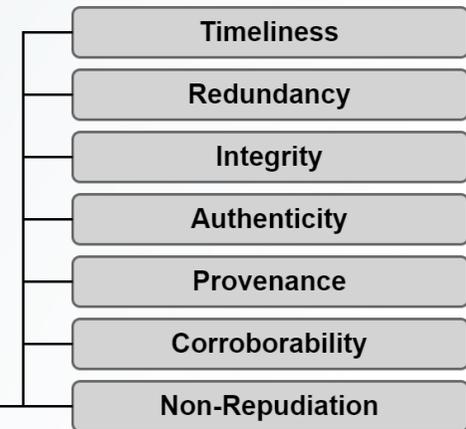
- Factors
  - High-level aspect
- Sub-Factors
  - Component
  - Overlapping
  - Alternatives



## Factors



## Sub-Factors

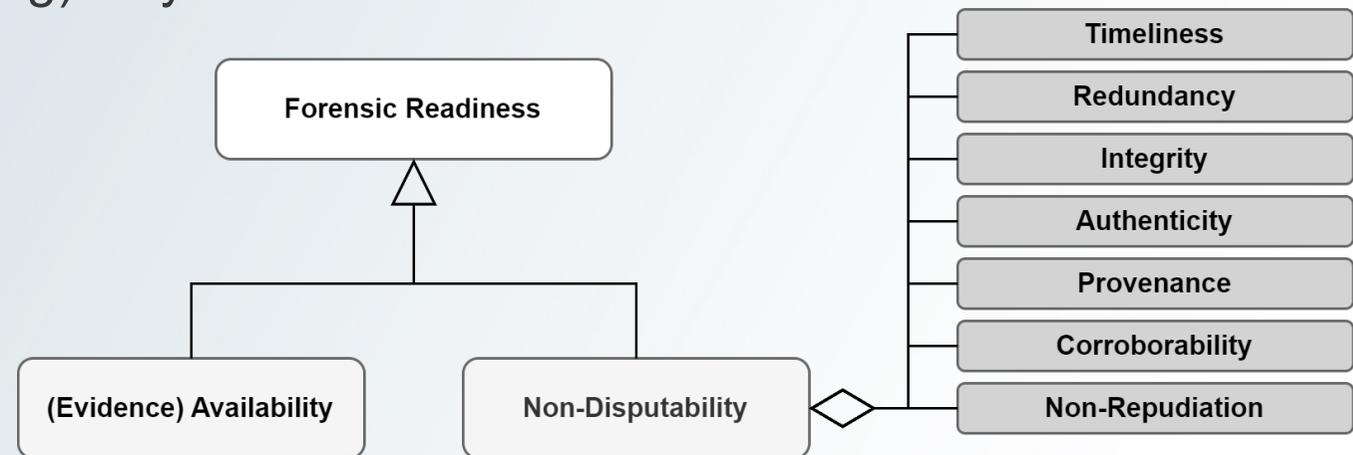
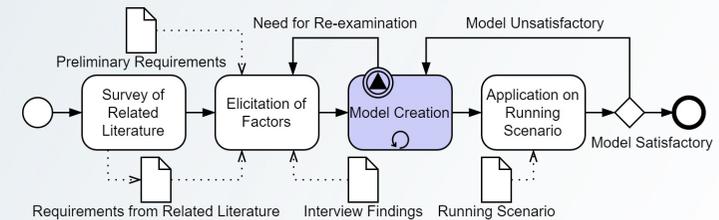


# Model Creation

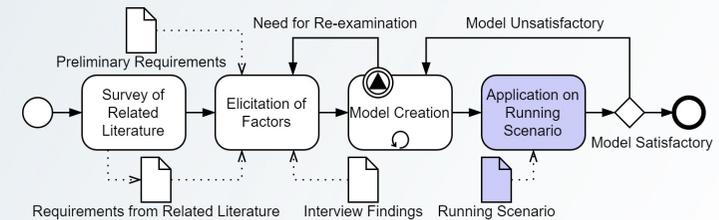
## Forensic Readiness Qualitative Factors

- Non-Disputability

- Preventing disputes regarding the evidence
- Addresses dangers of tampering or corruption
- Many (overlapping) ways to achieve it



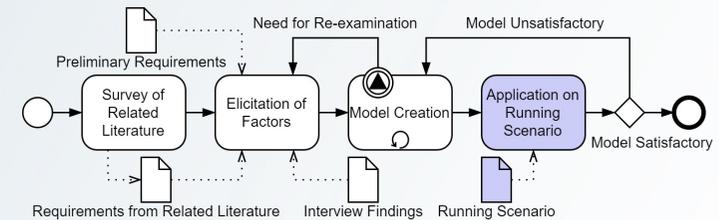
# Application on Scenario



- Automated valet parking scenario
  - Autonomous Vehicle (AV) – Under user’s ownership and control
  - Parking Service Provider (PSP) – Contact point, deployed on cloud
  - Parking lot terminal (PLT) – Edge IoT device, controls the parking area
- Automated issuing of parking permit
  - AV sends a **parking request** to PSP, who forwards it to PLT
  - If there is a space, PSP creates **parking reservation** and sent it to PLT
  - PLT generates a **parking permit**, which PSP sends back to AV

# Application on Scenario

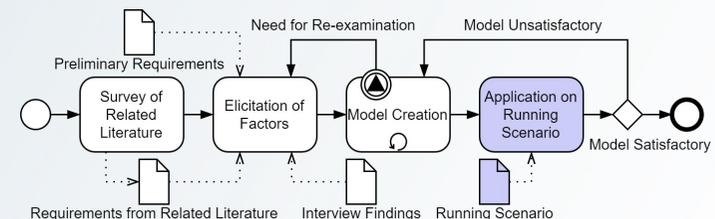
## Risks, Forensic Readiness Goals, and Gaps



Permit injection	Covert disruption	Permit repudiation
Insiders injects a parking permit into a storage to get free parking	Attacker intercepts and forges custom replies on behalf of parking lot terminal	Dishonest customer repudiates a parking permit, demanding a reimbursement
<b>Prove loss of parking permit integrity</b>	<b>Prove loss of reservation process availability</b>	<b>Defend against repudiation parking permit</b>
How the Parking permit was stored cannot be determined	The link between the logs uses only circumstantial data	Correct delivery of the Parking permit cannot be proven

# Application on Scenario

## Forensic Readiness Requirements

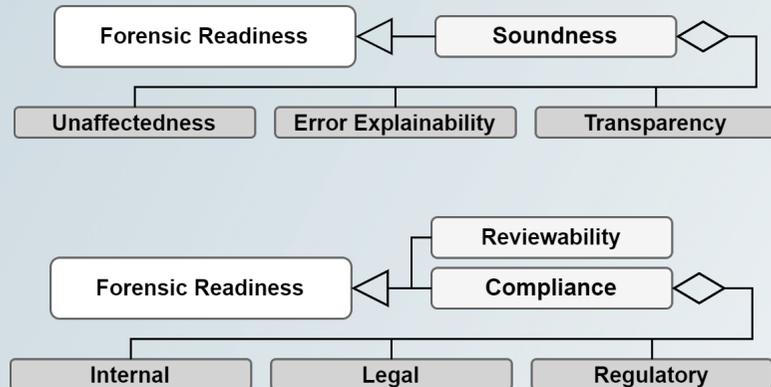


Completeness	Covert disruption	Utilisability	Availability
Permit injection	Permit injection	Covert disruption	Permit repudiation
Known scenarios of parking permit generation tampering <b>shall contain evidence</b>	Parking permit storage audit log <b>shall be non-disputable</b>	Availability request log <b>shall be linkable</b> with provider's potential evidence	Evidence of Parking permit reception <b>shall be available</b>
At least <b>90% Scenario Coverage</b>	At least <b>2 Relative Evidentiary Value</b>	At least <b>1 link</b>	For at least <b>99.9% of delivered parking permits</b>

# Conclusion

## What are the factors that form the forensic readiness requirements?

- Forensic readiness as software quality
- Grouping qualities with the same goal
- Towards verifiable requirements



## How can the factors be manifested as a concrete requirement?

- Process based on risk management
- Criteria with a minimum acceptable value

